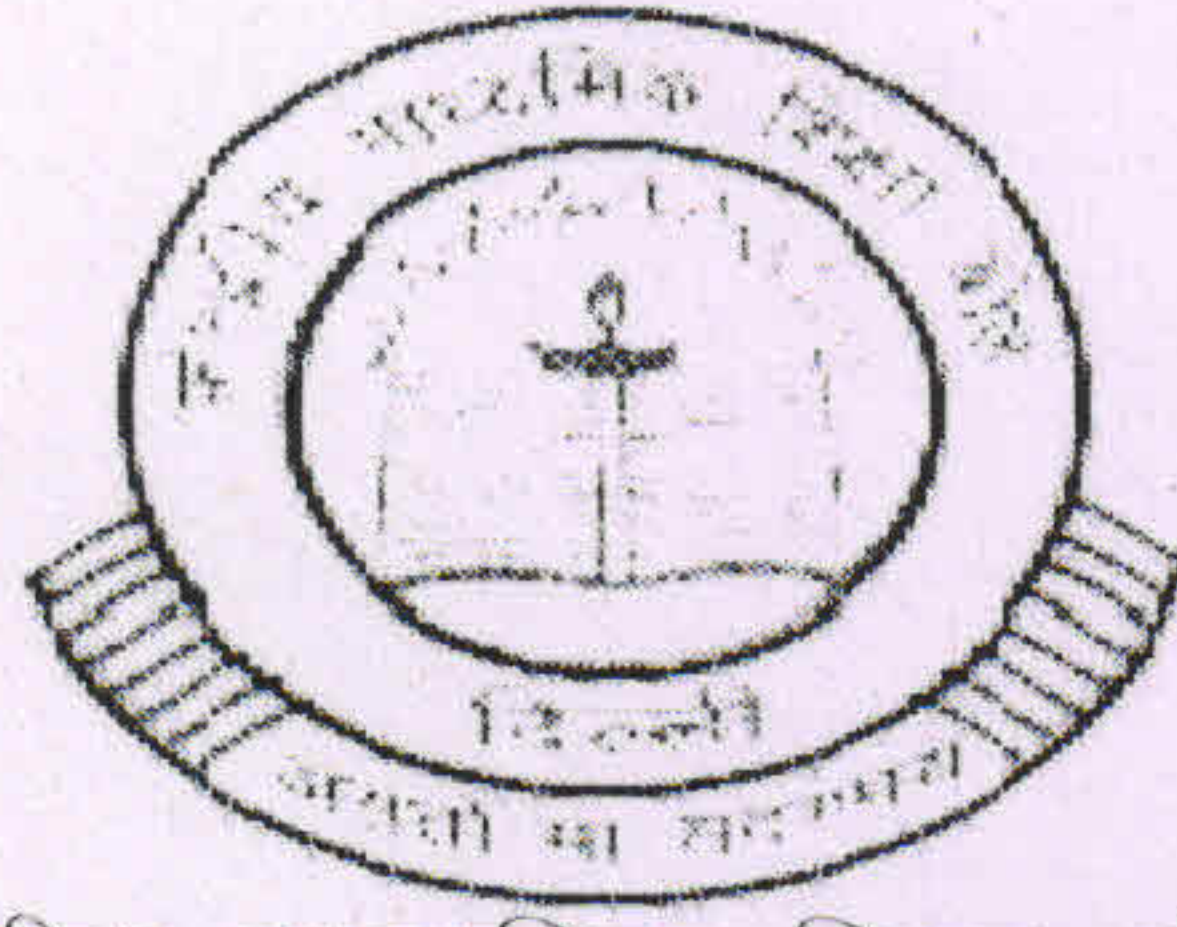


Gram : Cenbosec, Patna
E-mail: ropatna.cbse@nic.in



Phones: 0612 2295048
Phones: 0612 - 2295080
Fax: 0612 2295008

केन्द्रीय माध्यमिक शिक्षा बोर्ड
(मानव ससाधन विकास मंत्रालय, भारत सरकार के अधीन एक स्वायत्त संगठन)
क्षेत्रीय कार्यालय

अम्बिका कॉम्प्लेक्स, स्टेट बैंक कॉलोनी के पीछे, ब्रह्मस्थान पेशपुरा, राजा बाजार, बेली रोड, पटना - 800 014 बिहार
CENTRAL BOARD OF SECONDARY EDUCATION
(An autonomous organization under the Union Ministry of Human Resources Development, Govt. of India)

REGIONAL OFFICE

Ambika Complex, Behind State Bank Colony, Brahmsthan, Sheikhpura, Raja Bazar, Bailey Road, Patna - 800014 (Bihar)

CBSE/RO/PTN/Admn./Tender/2016/ 806

Date: - 29.04.2016

To,

Sub: Upgradation and maintenance of CCTV system- reg.

CBSE Regional Office (RO) Patna is interested in upgradation and maintenance of its CCTV system. The current system is an analog system with 16 cameras. The current system is able to store CCTV footage for up to 15 days only. The requirement is to increase the storage capacity of the system to 1 year. As per our analysis the cameras will not be changed. Additional storage capacity in the form of hard disks will be required. Eight hard disks of 4 TB each will be required. The existing DVR will also need to be changed. A stand alone DVR with 16 channels and support for 8 hard disks (total DVR capacity of 32 TB) is also required. Installation of the system along with 1 year onsite warranty is also required. Reputed agencies, having at least two years experience of CCTV installation are invited to bid for this project. After completion of 1 year free onsite warranty an AMC for the system is also required from next year. The AMC will be renewed every year based on satisfactory performance of services.

If your organization is interested in providing trouble free hardware delivery, installation and AMC services to the CBSE, RO Patna, you may kindly send your rates for the same. The companies/agencies should be located in Patna. In case any company wants to check existing system they can visit CBSE RO Patna on any working day.

The rates along with EMD of Rs. 3,500/- (in the form of A/c payee Demand Draft, favoring "Secretary, CBSE, Delhi") as per Annexure-III may please be quoted in the prescribed format and duly sealed in Envelope super scribing "Quotation for Upgradation and maintenance of CCTV system -2016-Patna RO" be put in the Tender Box kept on ground floor near security guard, CBSE, Regional Office, Ambika Complex, Behind State Bank Colony, Near Brahmsthan, Sheikhpura, Raza Bazar, Bailey Road Patna-800014.

The quotation should be complete in all respects and clearly mention that all the terms and conditions as per Annexure-I are acceptable. All prices should include all applicable taxes. The quotation(s) received without earnest money or in an incomplete manner in any respect will suo motto be rejected. The tender should be placed in the Tender Box kept at ground floor near security guard, CBSE, Regional Office, Ambika Complex, Behind State Bank Colony, Near Brahmsthan, Sheikhpura, Raza Bazar, Bailey Road Patna-800 014 on or before 31.05.2016 up to 03:00 P.M. The tenders will be opened on 06.06.2016 at 04:00 PM in the presence of the tenderers who may like to be present.

Encl: As above.

Yours faithfully,



(NAVIN MAINI)
Research Officer (Technology)

Maintenance of CCTV System

The firm shall provide unscheduled, on-call corrective remedial maintenance service from 9.30 AM to 6.00 PM from Monday to Saturday to keep the CCTV system in good working order. The service consists of preventive and corrective maintenance and includes carrying out of the necessary repairs and fittings of replacement parts. If required, Engineer be on call on holidays including Sunday.

Terms and conditions

- a) Quote the separate rates for deployment of on call qualified personnel for corrective and remedial maintenance service from 09.30 hrs. to 18.00 hrs. (Monday to Saturday)
- b) The personnel should have at least 2 years of experience in a similar capacity.
- c) The personnel should be able to layout new CCTV wires when required.
- d) Troubleshooting skills are also required.
- e) Quote the separate rates for Comprehensive maintenance including replacement of unserviceable parts.
- f) This contract is comprehensive in nature and will cover replacement of all defective parts/equipments.
- g) Complaints shall be attended on the same day. Replacement and/or repair of the hardware equipment shall be carried out within 24 hours of registering the complaints. It is the whole & sole responsibility of the firm to repairs/replacement of equipment failing which a penalty of 2-5 % shall be imposed on the quarterly payment to the firm.
- h) The firm agrees to maintain the equipment specified in this Agreement in accordance with terms and conditions mentioned above.
- i) In case of unsatisfactory services, the Regional Officer Patna CBSE shall terminate the contract at any time during the prescribed period of maintenance without assigning any reason.
- j) The agencies, if they desire, may inspect the CCTV system before quoting the rates.
- k) The rates should be quoted without Taxes and Taxes should be quoted extra.
- l) Turn over for last two years should be at least Rs. 5, 00,000/- per year.
- m) The firm/company having ISO certificate or Equivalent will be preferred.
- n) Only that firm/company may apply who has at least 02 years relevant experience. The Work Orders should be attached.

o) The firm/company shall have to recover the Data, if missed from any of the hard disks. The firm/company shall have to take serious concern while backup & restoration of data. Also while taking back up, the firm Engineers have to ensure proper movement of Data without loss.

p) The Regional Officer Patna, CBSE reserves the right to accept or reject any or all the tender without assigning any reason.

q) The contract will be for one year with free warranty followed by one year paid AMC but it may be extended up to 4 years on sole discretion of the Board and work satisfaction. The maintenance charges will be payable by the Board after executing of agreement on a non-Judicial stamp paper of Rs. 100/- and signed by both the parties. In case the firm /company does not provide satisfactory services, the Regional Officer Patna, can terminate the AMC at any time and no payment shall be payable for the period of unsatisfactory service and the firm will have to refund the amount of AMC to the Board. Besides the amount of EMD/ performance guarantee will also be forfeited by the Board.

r) The Jurisdiction in legal matter will be Patna/Bihar.

s) A performance guarantee deposit of Rupees ten thousand has to be deposited with the Board on receipt of work orders either through DD or bank guarantee. Deduction on unsatisfactory performance, loses will be made from this deposit which will stand forfeited in case of withdrawal of contract by the firm. Fresh performance guarantee deposit will be payable in exhaustion of original deposit.

Technical Bid

CENTRAL BOARD OF SECONDARY EDUCATION

CBSE, Regional Office, Ambika Complex, Behind State Bank Colony, Near Brahmsthan, Sheikhpura, Raza
Bazar, Bailey Road Patna-800 014

(To be sealed separately along with DD of Rs. 3,500/- for Earnest money)

1. ABOUT THE FIRM:

- a) Name & Profile of the firm
- b) Activities of the organization
- c) Man power profile of the firm
- d) Turnover for the period: 2015-2016 2014-2015
- e) Customer base with details of equipment maintained at each existing location along with services rendered in each.
- f) Norms for deployment of resident service engineers at each of the existing customer locations
- g) Relevant references from customer.

Authorized Signatory

(with full name, designation and stamp)

Mobile No. : _____

Phone No. : _____

Address: _____

Annexure-III

Financial Bid (Including all applicable taxes))

1. Quote for standalone DVR with 16 channels and support for 8 hard disks (total DVR capacity of 32 TB) in figures _____ (In words Rupees _____)
2. Quote for 4 TB Hard disk X 08 pieces in figures _____ (In words Rupees _____)
3. Our Annual charges for comprehensive maintenance of the complete CCTV system of CBSE, Patna from 2nd year onwards are Rs. _____ (Rupees _____) and the Terms & Conditions of Tender are also acceptable to us.
4. Quote separate rates for CCTV wire laying (including material for 100 meter of wire per year. This will be paid on actual wire installed on pro-rata basis _____.

Authorized Signatory

(with full name, designation and stamp)

Mobile No. : _____

Phone No. : _____

Address: _____

Experience: _____ Years (Enclose List of Deptt in which worked / working)

Turn over: _____ During 2015-2016

Turn over: _____ During 2014-2015